

September 21, 2020



AGENDA ITEM 4B

CRTPA LIMITED ENGLISH PROFICIENCY PLAN (LEPP) UPDATE

TYPE OF ITEM: Consent

STATEMENT OF ISSUE

Staff is seeking approval of a minor update to the CRTPA's Limited English Proficiency Plan (LEPP), provided as ***Attachment 1***.

CRTPA COMMITTEE ACTIONS

On September 1, 2020, the Technical Advisory Committee (TAC) and the Citizen's Multimodal Advisory Committee (CMAC) recommended approval of the Limited English Proficiency Plan (LEPP). Comments received from the CMAC included recognizing the efforts to expand public outreach, and a recommendation for a revision to the Summary Table in the document, which is reflected in the attached document.

RECOMMENDED ACTION

Option 1: The CRTPA Governing Board approve the minor update to the CRTPA's Limited English Proficiency Plan.

BACKGROUND

The CRTPA believes that public involvement is critical to providing safe and equitable transportation facilities for everyone in the Capital Region, including those who are limited English proficient (LEP), either because English is not their native language, or they have low literacy in general. Providing meaningful access to essential CRTPA services for LEP individuals ensures compliance with key civil rights provisions, including Title VI of the Civil Rights Act of 1964 (which in part prohibits national origin discrimination) and subsequent Presidential Executive Order 13166, *Improving Access to Services for Persons with Limited English Proficiency*, issued in August of 2000. To ensure LEP access, the CRTPA has completed a minor update to the Limited English Proficiency Plan (LEPP) to evaluate the number or proportion of LEP persons by County and for the region, and the frequency with which these persons contact the CRTPA.

MINOR UPDATE LEPP

The Minor Update to the LEPP utilized the most recent Census Data available from the America Community Five-Year Survey (2013-2018). The most significant change is that Hindi is no longer the predominate limited English proficient language group in Jefferson County. Instead, the data reflects that the significant population group with limited English proficiency is from the Spanish language group; as is the case with the rural counties of Gadsden and Wakulla. In Leon County there are three language groups identified with limited English proficiency. The Spanish language group constitute 38 percent, Asian and Pacific Islander language group make-up 31 percent and the Indo-European language group represent 23 percent of the LEP population. The remaining percentage is “Other”.

NEXT STEPS

Following the adoption of the minor update to the LEPP, updates to the Public Involvement Plan Process (PIPP) will be drafted for review by the public, and the CRTPA Committee and Board Members. As part of the development of the PIPP, staff will explore in greater detail strategies to reach all sectors of the public, including those with limited English proficiency. As applicable, data, resources and strategies identified as part of the PIPP will be incorporated in the LEPP.

To further the CRTPA’s outreach to populations with limited English proficiency, the CRTPA’s website is updated to include a language translation option. At this time translation options are available for ten languages, with additional languages to be included in a future update.

RECOMMENDED ACTION

Option 1: Approve the minor update to the CRTPA’s Limited English Proficiency Plan.
(Recommended)

Option 2: CRTPA Board Discretion.

ATTACHMENT

Attachment 1: Limited English Proficiency Plan (LEPP)